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Tugce Ertem Eray has her Bachelor of Arts in Political Science and International Relations from Yildiz Technical University in Istanbul. She completed her M.A degree at the Public Relations and Publicity department of Istanbul University in 2012. She received her PhD in Public Relations from Istanbul University where she has also been working as a Research Assistant for 5 years. Her PhD thesis was titled “A Study Of The Roles And Functions Of Public Relations From A Perspective Of Conflict Theories And Resolution Methods”. Her fields of work are public relations, conflict management and research methods. She has national and international published papers. She also has scientific articles in peer-reviewed journals and sections in national books.



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