

## Workshop\_ Round Table discussion

*The Dynamics of Intergenerational Communication- Building Long Lasting Connections*  
Monday, 9/5/2016, 15:40-17:30, "Metropolitan Hotel, Leoforos Andrea Siggrou 385, Athens

Presenters: **Carolyn Rekar Munro**, Associate Professor of Leadership, Royal Roads University, Canada & **Gwen E. Hill**, Research Development Coordinator Office of Research, Royal Roads University, Canada

**Chairs/Discussion Coordinators:** **Elisabeth Fröhlich**, President, Professor, Cologne Business School Hardefuststr, Germany & **Sabine Grimm**, Research Assistant, Cologne Business School, Germany

### Summary of Session:

In this interactive workshop, followed by a roundtable discussion, we will look at how we can harness our own leadership capabilities to build and sustain intergenerational connections in the workplace. We will examine the top "connection killers" and discover ways to remove these constraints, so we can engage *fully* and *thoughtfully* with others. You will leave the session with a toolkit of practical, cutting-edge techniques and practices that you can apply immediately. Please join us for this session, which speaks to the cross-disciplinary focus of this conference and has value-added takeaways for academics, students, researchers and professionals.

### Learning Outcomes:

- Share results from 7 years of research conducted by the facilitators on the dynamics at play between the generations;
- Engage workshop participants in dialogue about how they can exercise their leadership to create a workplace where all generations will experience inclusivity and engagement;
- Provide workshop participants with practical tools they can use immediately to unify intergenerational communication;
- Foster dialogue on the application of this research to participants' own practice; and,
- Ignite questions which inspire new research initiatives on intergenerational communication.

### Session Format:

This 45 minute workshop, followed by a roundtable discussion, are designed to align with the aim of the conference – to create a forum for delegates from difference disciplines and cultural backgrounds to exchange their ideas about intergenerational communication, and to collaborate on new ways of establishing inclusivity and engagement in the workplace. Toward this goal, the workshop will be highly interactive and learner-centered, with plenary and small group activities where participants can: discuss their insights about the research and dialogue about their own experiences with intergenerational communication.

The session begins by assessing participants' specific interests in relation to this topic. From there, an overview of the research and its outcomes will be provided. The agenda will then include small group experiential activities. There will be two types of activities built into the session: 1) activities to illustrate the impact of the "connection killers" on working relationships; and, 2) activities to help participants develop new approaches for building long lasting connections with others.

After the workshop, participants are invited to participate in a roundtable discussion regarding how to transfer new learning into practice, final insights and implications, and resources for further topic investigation. Presenters will be available afterwards for further discussions and will engage with workshop participants about approaches to share resources after the conference.