Using Non-Verbal Communication in Online Education

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The Power of Non-Verbal Communication
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Are There Universal Facial Expressions? YES!

- Sadness: Dropping upper eyelids, losing focus in eyes, slight pulling down of lip corners.
- Anger: Eyebrows down and together, eyes glare, narrowing of the lips.
- Contempt: Lip corner tightened and raised on only one side of face.
- Disgust: Nose wrinkling, upper lip raised.
- Surprise: Lasts for one second, eyebrows raised, eyes widened, mouth open.
- Fear: Eyebrows raised and pulled together, raised upper eyelids, tense lower eyelids, lips slightly stretched horizontally back to ears.
How do we convey nonverbal communication in a digital classroom?
Emojis & Emoticons

- **emoji**
- ɪˈməʊdʒi/
- **noun**
- plural noun: **emojis**
- a small digital image or icon used to express an idea or emotion in electronic communication.
- "emoji liven up your text messages with tiny smiley faces"
Emojis & Emoticons

- emoticon
  - ἐμοτικόν, -'ματι-/ noun
- a representation of a facial expression such as a smile or frown, formed by various combinations of keyboard characters and used in electronic communications to convey the writer’s feelings or intended tone.
- "flag your jokes with emoticons, such as a smiley face :-), to avoid misunderstandings"
Use of emojis or emoticons is an effective way to introduce nonverbal communication into a digital classroom environment.
References

The Annenberg School of Communication

http://www.paulekman.com/universal-facial-expressions/


